

Dear Our Valuable Guest

It's our pleasure to welcome you to **Titanic Beach**. We are delighted that you have selected our Hotel for your holiday

All Inclusive Concept (Restaurants & Bars)

<u>Locality</u>	<u>Offer</u>	<u>Opening Hours</u>	
		<u>From</u>	<u>Till</u>
JACK (Main Restaurant)	Breakfast	07:00	10:00
	Late breakfast	10:00	11:00
	Lunch	12:30	14:30
	Dinner	18:15	20:45
	Late dinner	22:00	23:00
ROSE (Main Restaurant)	Breakfast	07:00	10:00
	Lunch	12:30	14:30
	Dinner	18:15	20:45
<u>Ala carte Restaurants (Dinner Only)</u>			
The (Grill)	Ala carte restaurant (with Reservation) with Guest Relation from 10:00 AM till 11:00 AM	18:30	20:30
Cal (Italian)	Ala carte restaurant (with Reservation) with Guest Relation from 10:00 AM till 11:00 AM	18:30	20:30
Mongolian	Ala carte restaurant	18:30	20:30
Lebanese	Ala carte restaurant	18:30	20:30
Mexican	Ala carte restaurant (Titanic Palace)	18:30	20:30
Indian	Ala carte restaurant (Titanic Palace)	18:30	20:30
Chinese	Ala carte restaurant (Titanic Palace)	18:30	20:30
Japanese	Ala carte restaurant (with Reservation) with Guest Relation Titanic Palace from 10:00 AM till 12:00 AM	18:30	20:30
<u>Bars</u>			
Pirates (Lobby Bar)	Soft & Alcohol drinks	Working 24 Hours	
	Cold Cuts	00:00	06:00
Mocha Bar	Hot drinks & Coffee	08:00	00:00
Oasis (Pool Bar)	Beverages	10:00	17:00
	Snacks	15:00	17:00
Waves (Disco Bar)	Soft & Alcohol drinks	20:30	01:00
Aqua Bar (Aqua Bark)	Soft & Hot drinks	10:00	16:30
Sailors (Beach Bar)	Soft & Hot drinks	10:00	16:30
	Snacks	12:00	16:30


Food and drinks: Taking food and cutlery out of the restaurants to rooms or lobby area is not allowed.

All Inclusive: Our guests can use all the facilities of our sister hotel (Titanic Palace) such restaurants, bars, pools and outlets.

All Inclusive Bracelet: Please wear your bracelet during your stay to be recognized by our staff and please give it back to the reception upon your check out on the departure day, In case of damage bracelet you can get a free one from reception desk, in case of loss it will be extra charge **20 Euros**.

Hotel Information

Procedures should be followed to prevent yourself from Corona virus, please follow the below:

- * Please don't get crowded and use hand sanitizers in public area and Keep your safe distance between you and others.
- * Wash your hands frequently with soap and water for at least 20 seconds.
- * Wear a mask if you are sneezing or coughing.
- * If you feel any symptoms, please contact the reception desk immediately  8302/8303

Arrival: Please upon your arrival be sure that everything in your room working normal and if you find any damage or missing item immediately contact the reception desk to avoid any responsibility or charge.

Hotel Taxi: Reservation desk is located at the reception area with extra charge please be informed that the hotel do not hold any responsibility for any accidents that could happen outside the hotel with outdoor taxi.

Beach Towels: You will receive your beach towel from the towel centre by the main swimming pool and change it from the same place ,it's not allowed sun beds reservation before 08:00 AM, kindly be informed that towels under guest's responsibility in case of lose it will be charged by 10 **Euros** ,please do not leave your towel in your room terrace to avoid any missing towels .

Dress Code: Please avoid entering the main restaurants in your swim wear smart casual outfit is required, for health and safety reasons proper swim wear must be worn in our swimming pools

Upon arrival: Please make sure that room is in good condition, If you find anything damage or not working properly, please contact reception desk immediately to avoid any extra payment later for any damage or lost item.

Safe Box: Free of charge, to use it please choose your code from 4 numbers then press the star , to open just put your 4 digit numbers, please keep your money or any valuables inside the safe as the hotel will not be responsible for any lose items, please contact the reception if you forgot your code or have any requests, on the departure day please make sure that your safe box is open for the upcoming guest.

WIFI: Free of charge in rooms , outlets and public areas with username & password received from reception.

Smoking Shisha: Not allowed in all hotel areas.

Pets: Not permitted all kinds and sizes.

Money Exchange: There are 2 ATM machines beside the shopping arcade , changing cash money or using Visa & master cards .

Laundry: Laundry service available with extra charge, laundry list & bag can be found in the cupboard.

GYM: Located at the spa center (Free of charge) working from 09:00 AM till 07:00 PM.

Doctor & Medical Service: The hotel doctor is available 24/7, Please contact the reception for any assistance. 8303/8302

Aqua Park & Swimming Pools: Swimming pools working from 8:00 AM till 17:00 and Aqua park slides from 10:00 AM till 16:30, slides are closed from 12:00 till 13:30 for cleaning and maintenance, please follow the instructions of each slide and the responsible employee.

Key Card: You will receive your room key from reception upon arrival, broken key can be replaced with a new one free of charge ,Lost key will be charged by 5\$.

Kids Club: Titanic kids club working daily from 10:00 till 12:00 & from 15:00 till 16:30 for kids between 4 to 12 years old.

Check out: Check out time is **12:00** noon, for any late check requests please contact reception as it will be according to availability with extra charge .

Extensions: Operator **(0)** Reception **(8302/8303)** Clinic **(8460)** Housekeeping **(8321)** Luggage services **(8301)**

Hotel Management team wishes you a nice holiday